

Information Services / Public Relations

Government Access Channel 15

Live Broadcasts

Monthly meetings broadcast on Channel 15 includes three Council meetings, Planning Commission, Board of Zoning Appeals, Traffic Commission, the Metropolitan Planning Organization, and the Morgantown Utility Board. Starting in 2006 will be the Board of Parks and Recreation on the fourth Thursday of the month. Additional time and resources are still available if other Boards, Commissions, or Authorities would be requested by Council to meet in Council Chambers to be broadcast.

After each LIVE broadcast of a meeting, the meeting is scheduled at least three times on Channel 15 within the following seven days for replay.

Monthly Productions

During July of 2005, the City began to present various programs developed by West Virginia State government agencies distributed through the West Virginia Library Commission – Library Television Network. So far the City has been able to schedule 5 State programs including:

West Virginia on the DOT – A program created by the Department of Transportation that focuses on transportation issues and events throughout the State.

Forestry Today – A program created by the WV Division of Forestry that looks at various topics of interest to State agencies and the public concerning the State Forests.

Developments – A program created by the West Virginia Development Office that focuses on job growth, events to stimulate job growth, and businesses that take advantage of the Development Office's programs.

Your DNR – a program created by the Department of Natural Resources that keeps citizens informed about the inner workings and various duties and issues facing the DNR.

Access for All – A program created by the WVU Center for Excellence in Disabilities (located in Morgantown) that informs West Virginian's with disabilities and / or long term care needs, who require services and support to live successful lives.

In the coming months, a titling and graphic system will allow the City to identify the meetings and display names and post-production captioning of meetings during replays of meetings.

Interaction with other agencies

Through the use of the Channel 15 bulletin board and the use of the video equipment, the City of Morgantown will be working closely with all of the following government agencies:

- B.O.E / Schools – Post monthly meetings and events of the BOE calendar on Bulletin Board.**
- Library – Post monthly meetings and events on bulletin board**
- BOPARC – Post monthly events and area programs**

Monongalia County – Post monthly meetings and events and Commission agendas when available.

Mountain Line Transit Authority – Post monthly events and schedule of routes.

Monongalia Health Department – Post weekly clinic hours and press release information on health topics throughout the year.

www.morgantown.com (City's Web Page)



The City of Morgantown Web Page is going through continuous updating.

The new layout and menu system will help visitors access the information they want and need in the most organized format. Allowing visitors to see a non-java script menu also makes the site more accessible to people with disabilities.

Air Quality in Morgantown

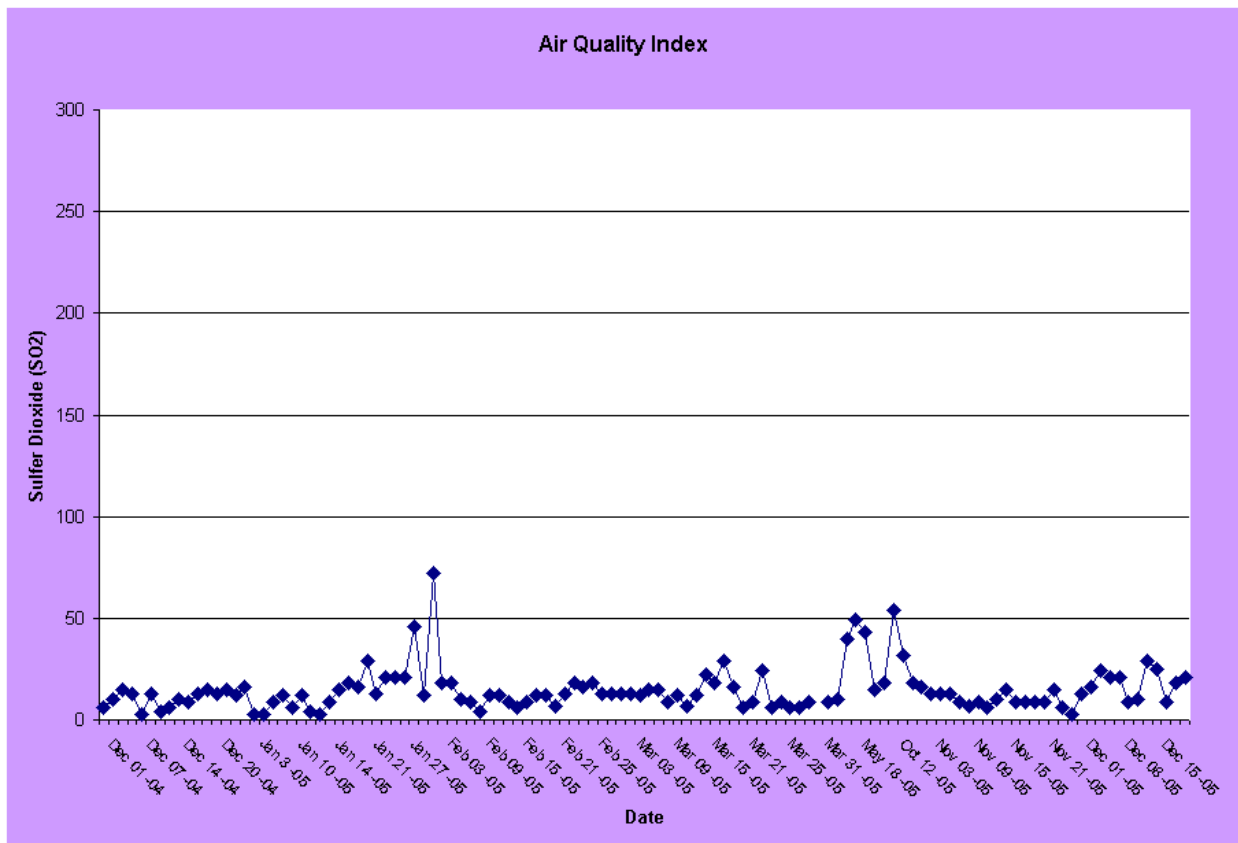
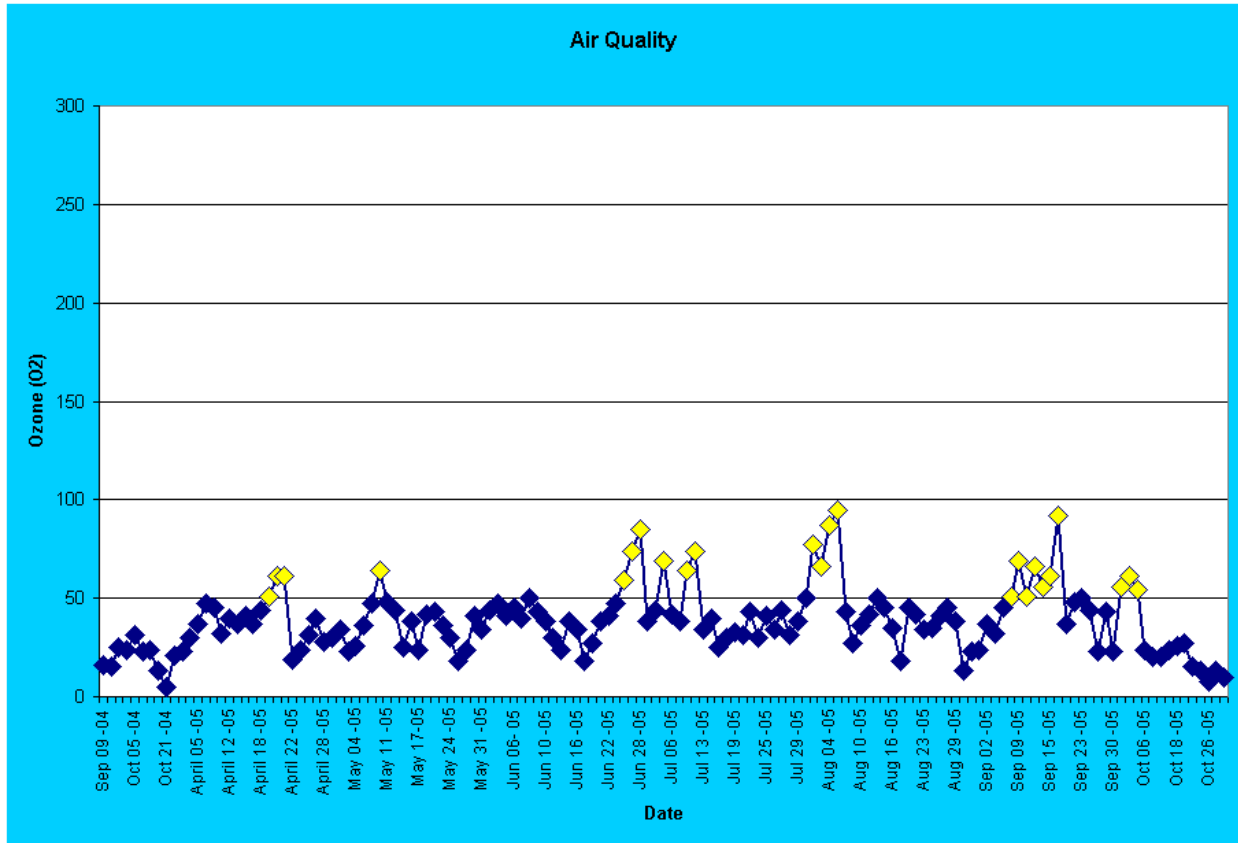
Started September 9, 2004, daily updates show the Air Quality Index value and a graphic representing the air quality in Morgantown based on the State Department of Environmental Protection (WVDEP). A key tool is the Air Quality Index or AQI. USEPA and the WVDEP-Division of Air Quality use this standardized system to provide the public with timely and easy-to-understand information on local air quality and whether air pollution levels pose a health concern. The graphic is changed based on the index level according to the table below:



Air Quality Index Levels of Health Concern	Numerical Value	Meaning
Good	0-50	Air quality is considered satisfactory, and air pollution poses little or no risk.
Moderate	51-100	Air quality is acceptable; however, for some pollutants there may be a moderate health concern for a very small number of people who are unusually sensitive to air pollution.
Unhealthy for Sensitive Groups	101-150	Members of sensitive groups may experience health effects. The general public is not likely to be affected.
Unhealthy	151-200	Everyone may begin to experience health effects; members of sensitive groups may experience more serious health effects.
Very Unhealthy	201-300	Health alert: everyone may experience more serious health effects.
Hazardous	> 300	Health warnings of emergency conditions. The entire population is more likely to be affected.

The AQI identifies the Critical Pollutant that is being measured in Morgantown. The reported AQI is the calculated value for the past 24 hours in that area and, dependent upon each monitoring site, measures concentrations of five criteria pollutants: carbon monoxide, ozone, sulfur dioxide, PM_{2.5} and PM₁₀. Currently, the WVDEP only measures Ozone (during the Ozone monitoring season – ending in November) and sulfur Dioxide on a daily basis in Morgantown. The two charts seen on the next page show the trends in each of the measured pollutants over the last year.

The graphic is also seen and updated on Channel 15 daily.



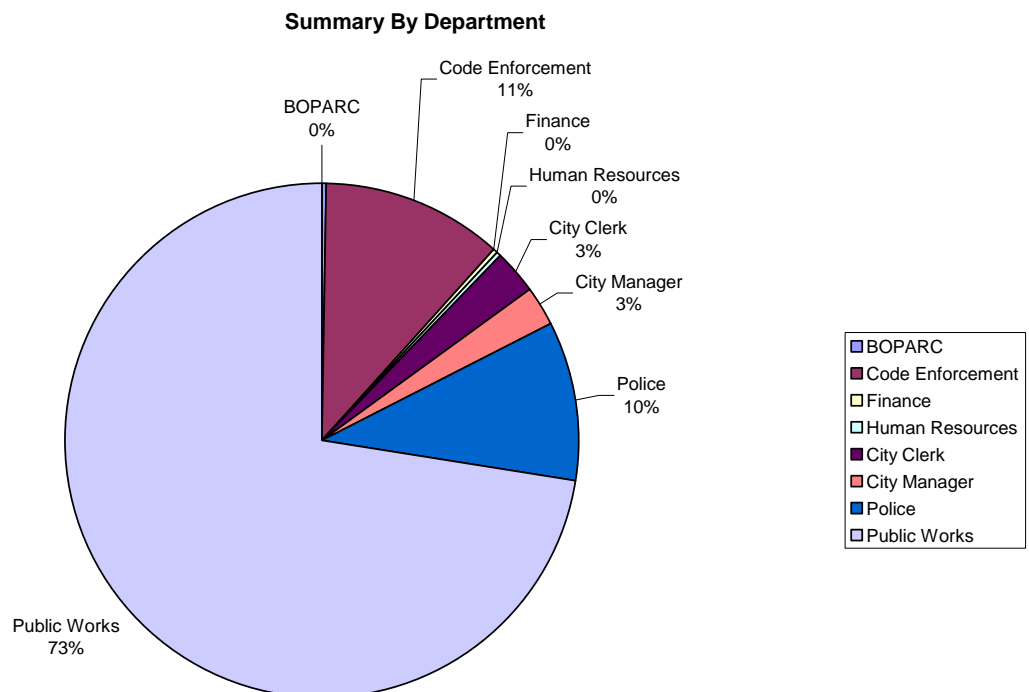
Council Packet Information

Beginning in 2005, all City Council agenda packet material has been available on the City web page at the time the agenda is posted. As residents read the Council agenda, they can click on a link to read all resolutions, ordinances, and supporting documentation that is in each Council member's packet.

Request Partner

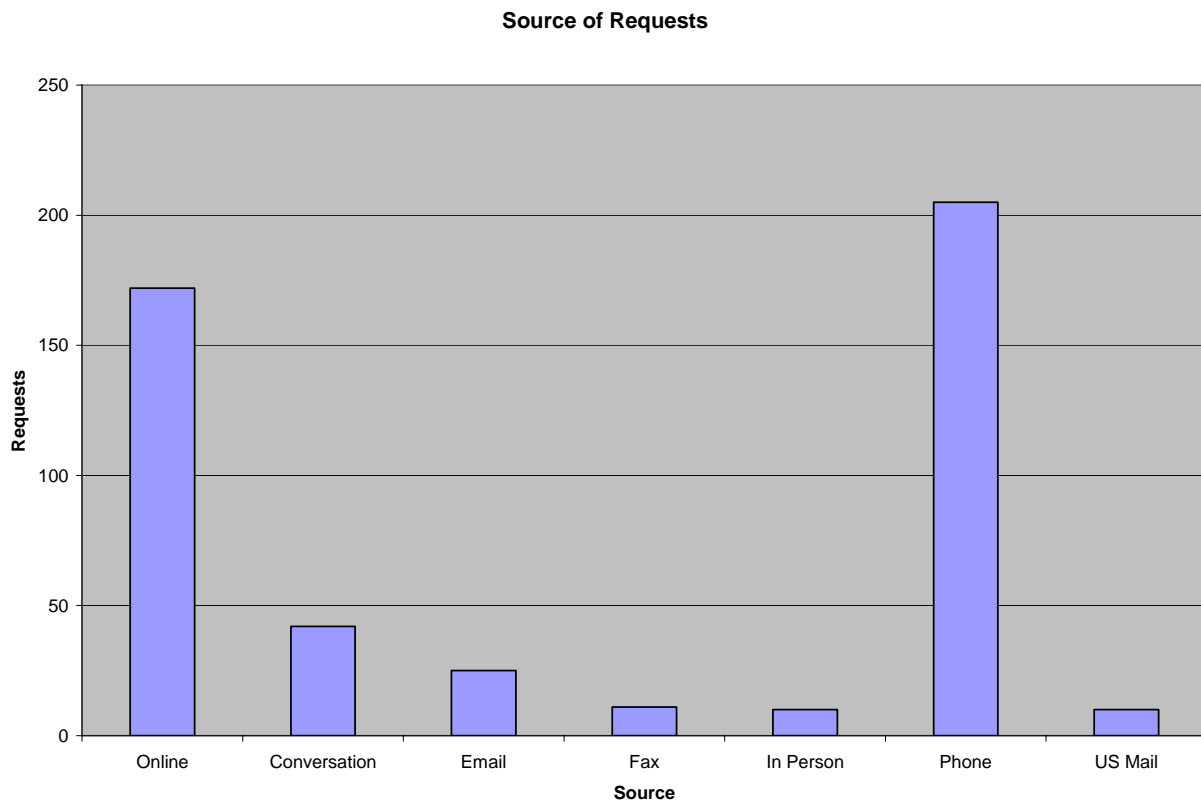
In May of 2005, the City began implementing a consolidated Citizen Request Management (CRM) tool called Request Partner available on the City's Web page. This program allows residents to click through menus to request specific services to be performed by City Departments. Each request is uniquely identified, and followed by employees. Citizens can also call City Departments and make requests for service that are entered into the system.

As of December 20, 2005, 475 requests for service have been made through this program. As any new tool, it has taken a few months of work to refine the program and get employees comfortable and functional on the program. As seen in the attached summary by department, and summarized in graphic 1 below, the majority of service requests were directed to the City's Public works Department (73% of requests)



Seen on the summary by Department is an average time span to complete the service request. These values are misleadingly high due to the system being new and employees learning the system and remembering to return to the system after the service is completed and close the request. Now that each Department has gained experience and comfort with the program, these numbers in the upcoming years should reflect the true time that services are completed.

As seen in graph 2 and attached request by department table, the majority of residents called in requests that were entered into the Request Partner system (205 requests), followed closely with online requests (172 requests). It is the City goal to continue to promote the online capability of the system and reduce the number of incoming calls to Departments.




Online Rental search

Beginning in 2006, visitors to the City’s web page will be able to search and determine if a rental unit is registered with the City of Morgantown’s Code Enforcement Office. Each rental unit in the City must be registered and inspected every three years to make sure any code violations are eliminated. Under the housing tab on the menu, visitors will be able to enter the address or property owners name to identify if the residential unit they are renting is registered.

Online Rental Property Search - Microsoft Internet Explorer

File Edit View Favorites Tools Help

http://www.cityofmorgantown.org/real-estate/index.cfm



Online Rental Property Search

Enter Search Criteria

Please enter search criteria in at least one of the following three text fields.
The more search criteria you enter the more restrictive the search.

Address Contains:

Owner Name Contains:

Letter of compliance date:

mm/dd/yyyy

Order By:

Search Results

Address	Owner	Letter of Compliance Date	Letter of Compliance Expiration
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